

Tyco Fire Protection Products announces warranty extension for fire detection products

Dear valued customer,

Tyco Fire Protection Products is pleased to inform you that the warranty for our proprietary fire alarm products is now extended from 18 to 36 months from date of manufacture with immediate effect.

Our products are developed and manufactured with market leading innovation and to the highest level of quality in certified European factories. Setting these very high standards enables us to provide you with the best products for your fire detection needs.



Our manufacturing facilities in Rajecko, Czech Republic

ZETTLER products have global certification from many approval authorities and product development and manufacturing procedures are regularly audited and inspected by independent test houses from around the world.



The updated 36 months warranty is offering you the following new benefits:

- No unexpected cost with-in the 3 year time frame
- Quick and easy exchange of faulty devices
- Less disruption for your business
- High customer satisfaction

Products that are not manufactured by Tyco Fire Protection Products are not covered by the warranty extension. Warranty terms for these third-party products will continue to be as specified by the original manufacturer.

In addition these products are excluded from the extended warranty:

- End of life products
- Obsolescent Products
- Refurbished or Service products
- Non-stock listed Products
- Specials or 'Built To Order'

An exception also relates to our triple I.R. and array based flame detectors where we currently offer a 42 months warranty from date of manufacture and the FAST2000 product range. Although they are "Built To Order" products they are included in the extended warranty of 36 months.

With this extended warranty we are taking one more step to make sure you have peace-of-mind with high quality and fully approved products for every requirement.

You can find out more on our warranty terms here:

http://tycofsbp.com/TFPPTerms_of_Sale/TFPPTerms_of_Sale.pdf

In case of any questions please contact your local sales contact.

Sincerely,



Andrew Blate
Director, Zettler and FireClass Product Management
Tyco Fire Protection Products